



Murrieta Family Pet salon

Pet Grooming Release Form

Pets Name: _____

Owner's Name (Printed): _____

Cell Phone: _____

Your pet is important to us. Because we care, we want to assure you that every effort will be taken to make your pets visit as pleasant and enjoyable as possible. Due to the unpredictable behavior of animals, situations arise that are unexpected. Please initial the following areas below acknowledging our terms.

____ **Medical Condition:** Occasionally, grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming.

____ **Senior Pet:** I understand that senior pets (age 7 or higher) may have a greater chance of injury.

Photographs:

____ **Allow:** help us grow our business! By signing this release, you will be giving MFPS authorization to use your pet(s) photos for our records, grooming tab on our website, Facebook, Instagram and other promotional material or social media.

____ **Do NOT allow:** I do not consent MFPS to use mine or my pet(s) photos for any reasons mentioned above other than for our records.

____ **Matted Coats:** Pets with severely matted coats require extra attention (extended appointment.) Mats in a pet's coat grow tight, and can ultimately damage and tear the pet's skin, which provides a breeding ground for parasite infestations. MFPS will not subject your pet to stress and potential pain by de-matting. Removing a heavily matted coat can cause nicks, cuts or abrasions due to the skin growths trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, producing skin irritations that existed prior to the grooming process. After-effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. In some cases, pets may exhibit brief behavioral changes. Prevention is the best defense by scheduling regular grooming appointments, every 4-6 weeks. *If your pet needs to be shaved to remove matting, by signing below, you acknowledge that you agree to the procedure and are aware of the potential risk and additional fees. Shaving of mats will be at the groomer's discretion and will be discussed during your grooming consult upon drop off or you will be called and notified. De-matting, extra brushing or matted preshave fees will range

starting at \$1 per minute. Because my pet is severely tangled and/or matted, it is a greater risk of injury, stress and trauma. All precautions will be taken. However, problems occasionally arise, during or after grooming, such as nicks, clipper irritation, and mental or physical stress

_____ **Health or Medical Problems:** Occasionally, grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming. All medical expenses for veterinary care (if needed) will be covered by the animal's owner upon signing this contract/agreement. Pet parents are responsible for communicating any pre-existing medical concerns prior to service.

_____ **Accidents:** Although accidents are very rare, there is a risk when dealing with pets. Grooming equipment can be sharp, and although we use extreme caution and care in all situations, possible problems/ situations could occur including cuts, nicks, scratches, quicking of nails, etc. In most cases this can happen when a pet is wiggling or moving around. Your pet's safety and comfort is our number one priority. In the event an accident does occur, you will be notified of the accident. We have a veterinarian on site and if we feel it needs medical attention, our veterinarian will assess your pet and provide whatever medical attention is needed.

_____ **Eyes:** When grooming around the pets eyes we are very careful to gently blow hair away from the eyes, however at times we can't prevent all particles related to grooming and the environment away from the eyes. If your pet shows signs of eye irritation this is most likely a result of hair in the eye(s) although uncommon it is a risk. A sterile saline eye cleansing solution can be used to flush out the eye(s). If problem persists, seek medical attention from your veterinarian

_____ **Fleas/Ticks: MFPS strives to be a parasite-free salon.** Murrieta Family Pet Salon strives to be a parasite-free salon. MFPS requires a flea/tick treatment in the event that these parasites are found on your pet(s). If your pet(s) have any fleas they may be given a flea / tick bath at your expense, (Fee will depend on severity). We will call and notify you. This will be mandatory to protect our salon and other guests from parasites. If your pet(s) need flea/ tick removal grooming pricing will differ from our base pricing. If your pet is infested with fleas/ ticks or needs more than 30 minutes of flea/ tick removal, they will be given a dose of oral Credelio and pet parent will be responsible for any additional fees from the flea and tick prevention. Because this is prescribed by a veterinarian, a physical exam will also be required at the expense of the owner if needed. If any of these concerns noted above arise after drop off, you will be called and notified.

_____ **Foxtails:** Foxtails can become problematic in the summer as the brush in our area becomes dry and brittle. Foxtails can become imbedded in your pets skin and could cause a variety of issues. Common areas for foxtails to get stuck in are between the toes, and behind the ears. If we notice any foxtails we will remove them during bathing, however if the foxtails are deeply imbedded into your pets skin we will have our veterinarian assess your pet and we will call you with a treatment plan.

_____ **Use of Muzzles:** Muzzling does not harm your animal and protects both the animal and the groomer. In some cases, muzzling may even calm a stressed animal, allowing the grooming process to continue. If an animal still acts in a way that is dangerous, MFPS has the right to stop service (as stated above.) We do not muzzle unless your pet gives us a reason to do so. We will first attempt other fear free methods to calm your pet, muzzling is a last resort.

____ **Expression of anal glands:** are done externally by our certified groomer (**only if needed at owners request**). If you find your pet to have persistent irritation of their rear end, we will encourage you to speak with our veterinary staff for an exam and/ or possibly an internal expression of anal glands. Additional fees will apply. At your request that we perform an external anal gland expression you understand there is an increased risk of anal gland rupture. In addition, this method doesn't allow for detection of thickening of the glands or abnormal growths and would be better advised to visit a veterinarian.

____ **Shaving:** I understand that the MFPS does NOT recommend shave downs (below #10 blade unless stated below) except when medically necessary, at the owner's request, or when the pet is so severely matted that, in our professional opinion, the matts cannot be combed or brushed out without causing the pet unnecessary discomfort and distress. Shaved pets are also prone to sunburn and windburn, and special precautions should be taken, like having sunscreen applied daily or keeping the sun out until the hair grows sufficiently to protect the skin. Shaving the hair of double-coated breeds could result in clipper alopecia, hair not growing back, and/or a change of coat texture. We are committed to taking every precaution to keep your pet safe while in our care.

____ **Temperature regulation:** Shaving a double-coated dog can disrupt their ability to regulate their temperature, making them more susceptible to heatstroke or hypothermia.

____ **Veterinarian Authorization-Medical Emergencies:** This release gives full authorization to seek medical treatment from Murrieta Family Pet Hospital in the case if any medical emergencies while in the care of our grooming facility, that are not related to grooming process. All veterinarian costs and expenses will be the responsibility of the pet owner.

For your pet & staff safety please answer the following questions (if applicable.)

Does your pet have any medical conditions? (Include food/skin allergies - if any) If so please describe:

Is your pet currently on any medications? If so, please list:

Does your pet have areas on their body that they do not like to be touched? Are there any behaviors that we should know about? Please explain:

Does your pet have a fear of loud noises? Or water? Is there a history of being fearful of the grooming process? Please explain:

Is your pet aggressive to any other animals, people or has a history of biting? If yes, please list & explain:

Does your pet have any dietary restrictions or food allergies?

Is there anything else we should know about your pet:

Liability:

1. I (owner/parent) understand that if my pet has a history of aggression or biting, Murrieta Family Pet Salon reserves the right to refuse service, and all bites will be reported to the local authorities as required by law.
2. I understand that I am liable for any medical care expenses and damages that result from injuries caused by my pet.
3. I expressly waive and relinquish any and all claims against Murrieta Family Pet Salon, its employees and representatives, except for those arising from negligence on the part of MFPS.

4. I have disclosed to MFPS all known dangers associated with my pet.
5. I expressly understand and agree that MFPS shall not be held responsible for any damage to my property.
6. I understand that under no circumstances will MFPS be liable for consequential damages or any other damages.

7. If any medical problems develop while my pet is in the care of MFPS, I authorize MFPS to do whatever is necessary for the safety, health and wellbeing of my pet. Furthermore, I assume full financial responsibility for any and all expenses incurred.

8. I hereby declare to MFPS that I am the legal owner of my pet; that **my pet has not been exposed to any infectious illness within the last (30) thirty days**; that my pet has been properly inoculated for the following vaccinations: Rabies, Distemper, Parvovirus, and Bordetella within the last year; that my pet is currently and properly licensed; I (the owner) certify the information I have provided to be true and accurate; and I (the owner) have read this agreement in it's entirety.

9. **Late Pick Up:** We close our salon on Saturday and Sunday, pets picked up after 5pm MAY be subject to a late pick-up fee. We understand the potential of conflicting schedules and will do our best to ensure flexibility, however we kindly request that pet parents keep this time in mind when coordinating schedules. We understand that there may be some circumstances that may keep a pet parent from picking up on time and we ensure to be fair in regards to this. If for any reason any pets are left over night, boarding fees will apply. Pets will be given adequate housing for the evening, food and water. Pets left over night will be available for pick up next business day at 9 am (unless specified by management.) If any overnight guest soils themselves, pet parent agrees to pay for an additional bath and blow dry. You also understand that there will **NOT** be staff here to monitor pet(s) that stay overnight.

I have read all of the information on both sides of this document concerning liability and payment requirements and agree and comply:

Print Name

Signature:

Date